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TERM END EXAMINATIONS (TEE) – December 2021- January 2022

Program	: B.Tech.	Semester	: Fall 2021-22
Course	: Effective Technical	Course Code	: ENG1004
Faculty	: Dr. Ravi Bhatt	Slot / Class No	: D22/0213
Time	: 1½ hours	Max. Marks	: 50

Answer ALL the Questions

Q. No.	Question Description	Marks
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PART - A (30 Marks)

- 1 (a) Prepare a list of 5 ACRONYMS along with the full form and use each one of them in a sentence. 10

OR

- (b) “Communication is the sum of all the things one person does; when he wants to create understanding in the mind of another. It involves a systematic and continuous process of telling, listening and understanding” with reference to this statement enlist any five forms of communication and explain them briefly. 10

- 2 (a) Explain Social Interaction as a function of Communication with examples. Elaborate, with examples, Kinesics and Proxemics as the elements of non-verbal communication. 10

OR

- (b) Discuss challenges one can face that may hamper listening. 10

- 3 (a) You are Vallabh Pandey, Additional Director, State Narcotics Bureau, Maharashtra. Recently during a raid in cruise off Goa coast, your team has caught hold of Aryan Khan, son of famous movie star Shahrukh Khan, with some illegal drugs. Conduct a preliminary investigation with Aryan Khan and frame dialogues for the same. Please draft 3 dialogues each. 10

OR

- (b) Read the passage carefully and provide a relevant title along with 4 keywords. Write the inference of the passage in not more than 3 lines. 10

India, Iran and Uzbekistan on Tuesday discussed the further development of the transit and transportation corridor centred round the Iranian port of Chabahar during a trilateral meeting on the joint use of the port on the Gulf of Oman. This was the second virtual meeting of the trilateral working group on the joint use of Chabahar port, and it was held exactly a year after the first meeting. The Taliban takeover of Afghanistan had triggered speculation about the viability of Chabahar port, but external affairs minister S Jaishankar told the Lok Sabha on Friday that the port had emerged as a commercial transit hub for the region and was a “more economical and stable route” for landlocked countries to reach India and the global market.

PART - B (20 Marks)

- 4 Read the passage carefully and provide a relevant title. Make notes on it using outline method (maximum 4 points) and use at least 5 abbreviations and provide keys. 10

The collapse of a great wall of garbage in east Delhi's Ghazipur area, sweeping people and vehicles into a nearby canal, is a stark reminder that India's neglected waste management crisis can have deadly consequences. More than a year after the notification of the much-delayed Solid Waste Management Rules, cities and towns are in no position to comply with its stipulations, beginning with the segregation of different kinds of waste at source and their scientific processing. Neither are urban local governments treating the 62 million tonnes of waste generated annually in the country as a potential resource. They have left the task of value extraction mostly to the informal system of garbage collectors and recyclers. Improving on the national record of collecting only 80% of waste generated and being able to process just 28% of that quantum, requires behaviour modification among citizens and institutions. But what is more important is that the municipal bodies put in place an integrated system to transport and process what has been segregated at source. The Swachh Bharat programme of the Centre has focussed too narrowly on individual action to keep streets clean, without concurrent pressure on State and municipal authorities to move closer to scientific management by the deadline of April 2018 set for most places, and arrest the spread of pollution from trash. In the absence of stakeholders at the local body level, recoverable resources embedded in discarded materials are lost due to dumping. Organic refuse, which forms about 50% of all garbage, readily lends itself to the generation of compost or production of methane for household use or power generation. But it is a major opportunity lost. Organic waste that could help green cities and feed small and affordable household biogas plants is simply being thrown away. It is also ironic that while some countries such as Rwanda and Kenya have introduced stiff penalties for the use of flimsy plastic bags, India is doing little to prevent them from drifting into suburban garbage mountains, rivers, lakes and the sea, and being ingested by cattle feeding on dumped refuse.

- 5 You are Nakul Singh, Chairman of Bhopal Municipal corporation. You recently called in a meeting to review the working of the corporation as you are not satisfied with some issues. You have discussed some key issues on cleanliness of roads and maintenance of lakes in Bhopal. Some key appointments were also made in the meeting. Ask your PA Kritika Singh to write the minutes of meeting in 4 points. Ask her to provide all the relevant details in minutes. 10

